

Specialty Human Services

Abuse Prevention Training Needs Assessment

Organization		
Division	Department	
Completed by	Date Completed	
Leadership/Administration Training Needs		
Governing Bodies		
Scope and nature of the problem		
Effect on organizations		
Liability and insurance concerns Cost and commitment		
Executive Leadership		_
Scope and nature of the problem Effect on organizations		
System-wide strategies for prevention		
Response mechanisms		
Mid-Level Supervisors Training Needs		
Supervision skills		
Exception monitoring		
Policy enforcement		
Feedback systems		
Screening (hiring managers)		
Direct Care Staff Training Needs		
Red-flag behaviors in adults and consumers		
Peer-to-peer abuse prevention		
Behavior management		
How to report concerns and suspicions		
Stress management		
Program-specific safety issues such as:		
Providing personal care to participants		
Working one-on-one with participants		
Other high-risk activities		
Operations Staff Training Needs		
Understand their role on the prevention team		
How to interrupt inappropriate behaviors between consu	umers	
How to report exceptions, concerns, and suspicions		
How to prevent false allegations		

Parents/Guardians Training Needs	
How offenders operate	
Warning signs of abuse in victims	
Organizational policies for staff and participant interactions	
How to report concerns	
How to talk with and educate their participants about self-protection	
Participants Training Needs	
Types of Boundaries (age-appropriate) What to do if someone violates boundaries How to tell a trusted adult if you or someone you know is being abused	
Organizational Policies Rules for staff Participant rights Grievance processes Rules about peer-to-peer interactions	
Training Needs for Everyone	
How offenders operate	
How to prevent peer-to-peer abuse	
How to recognize high-risk activities and areas	
How to prevent false allegations	
How to report suspicions and concerns	
How to recognize signs of abuse in victims	

When should you train?

- Before granting staff & volunteers access to participants
- At least annually and daily reminders as a reinforcement
- Following an incident
- Following a "near miss"

Potential Training Methods

- Solitary learning
- Practical skills demonstration
- Group learning
- Coaching
- Review & study
- Real time

Best practices for making your training stick:

- Make training a constant piece of supervision
- Track participation
- Enforce training requirements
- Offer a variety of training methods and opportunities
- Build teaching point into regular staff meetings



SpecialtyHumanServices.com

Specialty Human Services



Sample Training Plan

Organization _____

Division _____ Department_____ Completed by_____ Date Completed_____

*Identify Training Needs for Each Level

Leadership/Administration Training Needs			
Торіс	Identified Needs	Owner	Date Wanted

Mid-Level Supervisors Training Needs			
Торіс	Identified Needs	Owner	Date Wanted

Direct Care Staff Training Needs			
Торіс	Identified Needs	Owner	Date Wanted

Operations Staff Training Needs				
Торіс	Identified Needs	Owner	Date Wanted	

Parents/Guardians Training Needs			
Торіс	Identified Needs	Owner	Date Wanted

Participants Training Needs			
Торіс	Identified Needs	Owner	Date Wanted

Training Needs for Everyone				
Торіс	Identified Needs	Owner	Date Wanted	



Notes

Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. The information presented in this publication is intended to provide guidance and is not intended as a legal interpretation of any federal, state or local laws, rules or regulations applicable to your business. The loss prevention information provided is intended only to assist policyholders in the management of potential loss producing conditions involving their premises and/or operations based on generally accepted safe practices. In providing such information, Great American does not warrant that all potential potential potential does not warrant that all potential not intended as an offer to write insurance for such conditions or exposures. The liability of Great American Insurance Company and its affiliated insurers is limited to the terms, limits and conditions of the insurance policies underwritten by any of them. © 2020 Great American Insurance Company. All rights reserved. 5661- SHS (06/20)



Specialty Human Services