Food Safety

Food-borne illness, caused by unsanitary and/or improper food handling, preparing, or storing practices, causes immense human suffering, and seriously damages the public trust upon which you depend.

The following Food Safety Guidelines should be utilized to assist in the elimination and control of food-borne illness.

Sanitation and Personal Hygiene

- · Maintain a clean and sanitary kitchen:
 - (1) Run pots, pans, utensils through dishwasher to take advantage of machinecontrolled sanitizing rinse.
 - (2) Use tape to mark desired fill levels for each potsink.
 - (3) Post name of proper detergent/sanitizer and correct quantity above wash and sanitizing compartments of each potsink.
 - (4) Use test kit regularly to monitor strength of sanitizing solution.
 - (5) Prepare instructions for disassembling, cleaning, and sanitizing slicers, mixers, food processors, and other preparation equipment, and train employees in the proper procedures.
 - (6) Clean and sanitize work surfaces after each use.
- · Maintain good personal hygiene:
 - (1) Wash hands before and after handling food.
 - (2) Wear clean clothes and apron.
 - (3) Wear proper hair covering.
 - (4) Prohibit the wearing of watches, rings, earrings and other jewelry in food storage, preparation, and serving areas.
 - (5) Prohibit smoking in food storage, preparation and serving area.
 - (6) Do not allow employees who are ill or have open sores to handle, prepare, or serve food.

Organization Effects

- Time and Temperature
 - (1) Minimize amount of time food is in the "Danger Zone" (food temperature between 40° and 140°F).
 - Shorten preparation time.
 - Cook food closer to time of service.
 - Speed up methods of service.
 - Keep food hotter during service or plating.

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- Use thermometer to check temperatures of products while cooking, before service, and while thawing in refrigerator or under running water. Sanitize thermometer with alcohol swab after each use.
- · Food Preparation
 - (1) Forecast number of portions to be prepared.
 - (2) Provide staff with advance information about menu and portions to allow sufficient time to thaw products in the refrigerator.
 - (3) Use standard recipes that are extended ("exploded") accurately to eliminate need for last-minute thawing.
 - (4) Use batch cookery (cooking small quantities according to need) to eliminate leftovers.
 - (5) Practice portion control to eliminate need for last-minute substitutions for items that have run out.

Preventing Cross-Contamination

- · Use separate work areas for separate tasks (preparing meat for cooking, cutting vegetables for salads, etc.).
- · Clean and sanitize work areas and utensils between uses.
- Keep a set of commonly-used tools and utensils at each work station.
- · Assign specific work responsibility (salad preparation, meat preparation and cooking, etc.) each employee.
- Break up preparation work into several steps. Have employees clean and sanitize work areas and utensils, and wash hands, after each step.
- Store meat, poultry, and other raw food products on the lower shelves of refrigerators and freezers.
- Change gloves and wash hands after handling raw food products.

Safe Cooling and Reheating

- Prepare food items first before service, to eliminate the need for cooling and reheating.
- $\bullet \ Utilize \ forecasting, standard \ recipes, batch \ cookery, and \ portion \ control \ techniques \ to \ eliminate \ leftovers.$
- Refrigerate foods immediately after the service period.
- Cool foods quickly in an ice bath to minimize time in the Danger Zone.
- Use shallow metal containers to cool and store foods.
- Slice bulky foods into 3-inch or smaller thicknesses before refrigerating.
- Reheat foods to an internal temperature of 165°F before serving.

The loss prevention information and advice presented in this brochure are intended only to advise our insureds and their managers of a variety of methods and strategies based on generally accepted safe practices, for controlling potentially loss producing situations commonly occurring in business premises and/or operations. They are not intended to warrant that all potential hazards or conditions have been evaluated or can be controlled. They are not intended as an offer to write insurance coverage for such conditions or exposures, or to simply that Great American Insurance Company will write such coverage. The liability of Great American Insurance Company is limited to the specific terms, limits and conditions of the insurance policies issued.

301 E. Fourth Street, Cincinnati, OH 45202 F13656A-LP (11/12)

